

CHLOE CHUN ACROBATICS

Terms & Conditions



Effective date: 25 August 2026

Document owner: Chloe Chun, Owner & Head Coach

Review date: 25 August 2027, or sooner where legislation, guidance, services or business arrangements change.

These Terms & Conditions apply to all coaching, classes, private lessons and related services provided by Chloe Chun Acrobatics. By booking or participating in a service, the parent/carer or adult client agrees to these Terms.

1. ABOUT THE BUSINESS

Chloe Chun Acrobatics is an independent coaching business specialising in acrobatics, cheerleading, tumbling, competitive coaching and choreography. Services are primarily provided to children and young people, with private coaching available in person and online.

2. BOOKINGS AND PLACES

- A participant's place in a class, private coaching session or other booked service is confirmed once the booking has been completed and, where applicable, payment has been received.
- Places are subject to availability and may be limited to maintain appropriate coaching ratios and safe training conditions.
- Parents/carers are responsible for providing accurate contact, emergency-contact, medical, allergy and other information requested during registration.
- A parent/carer must provide consent for a child to participate. Chloe Chun Acrobatics may refuse participation where required information or consent has not been provided.

3. FEES AND PAYMENT

- Fees are stated at the point of booking and must be paid in accordance with the booking instructions.
- Any payment-processing charges, where applicable, will be identified before payment is completed.
- Coaching fees do not guarantee a particular competitive result, qualification, selection or performance outcome.
- Where a venue, competition, studio or third party imposes its own fee or requirement, that charge remains separate unless expressly included in the booking.

4. CANCELLATIONS AND REARRANGEMENTS

- For private lessons, cancellations or requests to rearrange should be made as early as possible and normally at least 24 hours before the session.
- Late cancellations or non-attendance may be charged in full where the time cannot reasonably be reallocated.
- Where Chloe Chun Acrobatics cancels a session, the business will normally offer a rearranged session, credit or refund as appropriate.
- Nothing in these Terms limits a consumer's statutory rights, including rights that apply to services that are not provided with reasonable care and skill.

5. HEALTH, INJURY AND PARTICIPATION

- Acrobatics, tumbling and cheerleading are physical activities with inherent risks, including falls, strains, sprains and other injury.
- Parents/carers must disclose relevant medical conditions, injuries, allergies, medication requirements, additional needs and other information that may affect safe participation.
- Coaching will be adapted or stopped where Chloe Chun Acrobatics reasonably considers this necessary for safety.
- Participants must follow coaching instructions and use equipment only as directed.
- A participant must not attend where they are unwell or where participation would reasonably create a risk to themselves or others.

6. INSURANCE

- Chloe Chun Acrobatics holds appropriate business insurance for the coaching activities provided, including public liability and professional indemnity cover, subject to the terms, conditions and exclusions of the relevant insurance policy.
- Insurance does not remove the responsibility of participants and parents/carers to follow safety instructions, provide accurate medical and emergency information, and take reasonable care during sessions.

7. CLOTHING AND EQUIPMENT

- Participants must wear suitable clothing and footwear, where required, and remove jewellery or other items that could create a safety risk.
- Participants must follow venue and equipment rules.
- Chloe Chun Acrobatics is not responsible for personal belongings lost or damaged at a venue except where liability cannot lawfully be excluded.

8. CONDUCT

- Participants are expected to behave respectfully towards the coach, other participants, venue staff and other people present.
- Bullying, harassment, discriminatory behaviour, intimidation, deliberate unsafe conduct or repeated refusal to follow safety instructions will not be accepted.
- A parent/carer may be contacted where behaviour creates a safeguarding or safety concern. Serious or repeated incidents may result in suspension or termination of a booking.

9. SAFEGUARDING

The welfare of children and young people is a priority. Chloe Chun Acrobatics maintains a Safeguarding Policy and follows appropriate safeguarding procedures for children's coaching. Concerns will be handled in accordance with that policy and applicable safeguarding guidance.

10. PRIVATE AND ONLINE COACHING

- Private coaching is tailored to the participant's goals, ability and safe progression.
- For one-to-one coaching with a child, parents/carers are encouraged to remain present or otherwise supervise where appropriate, particularly for online sessions.
- Online sessions require a suitable space free from hazards and sufficient room for safe movement. Chloe Chun Acrobatics may stop an online session if the environment appears unsafe.

11. PHOTOGRAPHY AND VIDEO

Photography and video are not automatically authorised by these Terms. Separate consent will be obtained where Chloe Chun Acrobatics intends to use identifiable images or video of a child for marketing, social media, website or promotional purposes, subject to the applicable privacy requirements.

12. INTELLECTUAL PROPERTY

Original choreography, training plans, written materials, videos and other coaching materials created by Chloe Chun Acrobatics remain the intellectual property of the business unless otherwise agreed. They may not be copied, sold, distributed or commercially reused without permission.

13. LIABILITY

Chloe Chun Acrobatics will take reasonable steps to provide coaching safely and professionally. Nothing in these Terms excludes or limits liability where doing so would be unlawful, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or statutory consumer rights. Subject to those limits, participants and parents/carers remain responsible for following instructions and providing accurate information.

14. CHANGES TO SERVICES

The business may make reasonable changes to session times, venues, coaches, class arrangements or content where necessary for operational, safety or safeguarding reasons. Where a material change substantially affects a paid service, an appropriate rearrangement, credit or refund will be considered.

15. COMPLAINTS

Concerns should first be raised with Chloe Chun, Owner & Head Coach at chloechunacrobatics@gmail.com. Safeguarding concerns will be handled under the Safeguarding Policy and should not be delayed while awaiting a general complaints response.

16. REVIEW AND UPDATES

These Terms & Conditions will be reviewed regularly to ensure that they remain accurate, appropriate and compliant with applicable legislation and guidance. Chloe Chun Acrobatics reserves the right to update these Terms & Conditions where necessary, including following changes to services, pricing, booking arrangements, legislation or business operations.

Where changes are significant, reasonable notice will be provided to existing clients where appropriate. The most recent version of these Terms & Conditions will be made available through the Chloe Chun Acrobatics website.

16. GOVERNING LAW

These Terms are governed by the law of England and Wales, and disputes will be subject to the courts of England and Wales, subject to any mandatory consumer rights.

17. CONTACT

Business: Chloe Chun Acrobatics
Website: www.chloechunacrobatics.com

Email: chloechunacrobatics@gmail.com

Owner & Head Coach: Chloe Chun